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References

Stacey [Private Family - Contact Info Provided At Interview]

I will always hold dear the gift Diane gave to me as a new mother which was her capacity to encourage intimacy between me and my daughter and to reassure me of my daughter's safety and development during our time apart. Diane seamlessly joined our world and offered expertise, studied observation and helpful resources to meet the needs of both parent and child. If you have the privilege of working with her, you will see very quickly that she deeply loves and respects babies and inherently understands how to welcome them warmly into this world.

Sent from my iPhone

[Private Family - Contact Info Provided At Interview]

Diane is a warm, sweet, excellent caregiver. As busy parents with a new baby, we were anxious and overwhelmed, and Diane came into our home and family with such friendliness, realness and confidence that we ALL fell in love with her, not just our baby. It was absolutely wonderful to have her on our house. She is a seasoned professional whose combination of skill set and instinct makes her an incredible support person. She helped us get our baby to link up her sleep cycles, and we also slept better too! She is organized, goes the extra mile to help out in making sure the nursery is in order, and she truly loves little babies and they love her. Honestly, we wish Diane could live with us all of the time. I cried my eyes out when she left. It's not just that she was like a second mother, so full of wisdom and kindness, but her vibe in general is really soothing. I could rely on her to answer and advise me on the baby's sleep, nutrition, milk intake, how to store breastmilk, how to optimize the feeds so that we could all be more rested, and many many other things. I hired Diane to come and help with my sibling's newborn, and I would hire her again if we ever decide to have another. I love Diane. She is one of a kind and any family that has her in their home is a lucky family.

Sent from my iPhone

Daria [Private Family - Contact Info Provided At Interview]

I simply cannot recommend Diane from NENC strongly enough, so much so that she will be the first person to know if we end up deciding to have more children. The care she provided our daughter was unparalleled and I trusted her implicitly from the first day she was with us - the only time I ever even looked at our baby monitor was just to see how sweet she was being with our newborn as it warmed my heart. Bringing a new baby home is an incredibly Joyful but intense time and Diane not only provided safe, loving, and attentive care for our daughter, she was a wonderful support for me as I navigated new motherhood and the challenges that come along with it - I felt encouraged and supported and just felt like she was really in my corner cheering me on at all times. At the end of her stay with us I felt like we had gained so much and I know we will be staying in touch long term and that my daughters newborn experience was enriched for having her in it.

Sent from my iPhone

Ida [Private Family - Contact Info Provided At Interview]

"I am writing in regard to Diane Sirpenski, whom I have known and hired as my newborn care specialist for all three of my kids. I believe Diane is the best and always my FIRST choice for the above cited position.

I have known Diane since November 2017, when I first hired her as the newborn care specialist for my first-born son who is now 2.5 years old. Her position with us lasted about 12 weeks wherein she provided nighttime care for our then 2-month-old son. She would show up promptly at 10:00 pm, (NEVER TARDY!), always easing my nerves being that I was a first-time mom. Diane always answered all my first-time mom questions and always had super helpful tips handy. She was very up to date with the latest trends and knowledge regarding baby care so I knew I could trust her advice. She took detailed care notes throughout the night regarding feedings, diaper changes, and sleep periods.

When I got pregnant with my twin girls in February 2019 Diane was the only choice for me. I reached out to her immediately to securely lock in her help! She got me through my first few months with my first born with so much ease, I knew I needed her around for my biggest challenge yet.

Throughout my pregnancy, Diane often reached out to me to check in and chat. She sent me twin tips and intel she gathered from all her vast experience. She was of course up to date on all the must haves to alleviate the first few months with newborns. Even though I had a relationship with Diane from my prior pregnancy this certainly helped establish and further our relationship. This was important since she would be spending a lot time with us once the babies arrived.

Diane showed up on our first night home with the twins at the end of September 2019 and immediately dove into the task and challenges of a nighttime routine with not one newborn but two! She showed skill, expertise and most importantly compassion towards the girls and the position. She quickly became part of our family and we loved having her around. She showed the same professionalism as she did when we met her the first time around- always punctual and reliable. Her hygiene paralleled that of a nurse, which of course is a top priority. I had restful nights knowing the girls were in great care. Newborn twins are as tough as it gets- and she made it look easy. The girls started sleeping through the night at 6 months old and never wake each other up. We have Diane to thank for helping us get through it.

In summary, I would highly recommend Diane as the BEST choice for any newborn care specialist position and strongly encourage any family to jump at the opportunity in hiring her. Please free to contact me should you have any specific questions regarding Diane's qualifications. I would be more than happy to further discuss her outstanding qualifications.

Eva [Private Family - Contact Info Provided At Interview]

"Diane Sirpenski served as our infant twins' Newborn Care Specialist from June 2019 through August 2019. Every time Diane walked in the door, we felt immediate relief and comfort in the knowledge that our twins would be well cared for and I would get some much-needed rest and relief. Diane was always punctual, professional, reliable, and confident in her ability to take over with the babies. Her wealth of knowledge about newborns was remarkable and she was always able to provide reassurance and address many of my questions and concerns. The babies responded exceptionally well to her loving, gentle and kind care and mannerisms. In the morning, Diane provided excellent feedback and thorough documentation about the babies' night. She was well organized in her approach to caring for the infants and she never appeared overwhelmed by the enormous task of taking care of twin babies. I would wholeheartedly recommend her as a Newborn Care Specialist. Any family would be very fortunate to have her care for their new baby! Furthermore, I would be more than happy to discuss our terrific experience with Diane via email or phone."

Melanie [Private Family - Contact Info Provided At Interview]

"Dear lucky family that has found Diane,

My name is Melanie and I am mom to a 4-month-old girl and 2-year-old boy. When I was preparing to deliver my daughter, I realized I would need help in the hospital overnight. I needed to have a C-section and I was concerned that I would not be able to get out of bed to respond to the baby's needs. Despite family help, my son would need my husband and everyone else would need their rest. I was reluctant to hire anyone, wanting it to be someone special to me during this important time. It was, I just had not met her yet.

Diane was recommended to me by our full-time nanny, who has worked with her and known her work with children over the years. Diane made herself available to me despite the fact that Tessa arrived on Christmas. She was with me every night in the hospital. Tessa took to her immediately, as did the rest of the family. It was such a comfort to have her watching over my daughter with me during this important time. Her skill, knowledge, and savvy with newborns and infants was clear as was her love for my baby and her genuine desire to nurture her and support me in doing so as well. She would cuddle the baby when I could not be with her, and bring me the baby at every opportunity. She taught me how to swaddle and supported the baby in falling into deep sleep with the swaddle. She also supported me in my feeding and learning generally how to care for the baby. She also went above and beyond in helping me in my recovery and in meeting my needs, making me feel very comfortable during what can be a very uncomfortable and personal time (recovering from surgery, etc). At one point when a concern arose (my daughter's initial oxygen count was not registering where we wanted

it to be – turned out to be a fluke of the machine/timing and all was well) she was efficient and invaluable in getting my nurse and supporting me in understanding what was happening and what was needed. I thought I would dread the time that my family members left our hospital room each day, but within a few minutes of that first night of four in the hospital, I looked forward to my time with her and tried to learn all I could. Moreover, with her watching the baby I was confident in her care such that I too could sleep, eat, and heal. I am confident that it is thanks to her that my baby and I had such as positive hospital experience and had so much relaxed bonding time.

We continued to hire Diane for a few nights a week for our first month or so at home. We did not have help with our son and his sleep was and continues to be a big problem. Diane was absolutely willing to take the baby to another room and let me sleep while supporting my daughter in sleeping through the night in a swaddle. I wanted to learn from her, however, and not repeat the mistakes I made with my son. She would take care of the baby at night but also demonstrate to me what she was doing and coach me in doing it myself, be in swaddling, timing putting her down, soothing her to sleep without lifting her, burping...everything that came up. And when there were nights that I was so sleep deprived I just needed rest she would bring me the baby to feed on demand and then take her to be soothed to sleep across the room. And it was always such as pleasure and a comfort to have her. For me, my husband, and I am convinced, for my daughter.

As an aside, she minimally interacted with my son as he would be asleep when she arrived and often asleep when she left. However, though they only met a few times briefly in the early morning, he too formed such a strong positive connection with her it was wonderful to see. I highly recommend her for your care needs. I would be happy to discuss this further.

Colleen [Private Family - Contact Info Provided At Interview]

“My family and I first connected with Diane via care.com around January 2017. I was expecting my first child in March 2017, and with no family within an hour’s drive and minimal parental leave for my husband, I knew I wanted to identify a local expert I could count on to provide support for me and the baby. I wasn’t sure what to expect with parenthood and didn’t know exactly what I was looking for in terms of hours from a Newborn Care Specialist, but my priority was finding someone whom I could trust completely with my precious newborn.

In speaking with Diane at our home, I immediately felt comfortable that her experience and personal style would be a great fit for our family. She began working with us when my son was about a week old. Diane was with us 15-25 hours a week in a mix of hours across days and nights for the next four months, until my son began daycare. She was amazing to work with: unflappable, structured, detail-oriented, reliable, caring. She bonded with my son immediately and I could see how much she enjoyed spending time with him. During the days, I could take a few hours for myself to nap, shower, run errands and she would maintain (and document) a routine of feeding, napping, and playing/tummy time. At night, she completely took over, and we would hardly have known she or the baby were there – other than setting an alarm to wake up to pump, I was completely undisturbed, and my husband was able to sleep solidly. I found Diane to be very supportive of me as a new mother and able to offer guidance and advice on request, without being judgmental or overstepping.

A year or so later, when we learned we were expecting my daughter in February 2019, Diane was one of the first people I

let know! Again, she started with us when my daughter was less than a week old and continued to support us for about four months, and we again had a fantastic experience. As a new parent, the thought of leaving my tiny baby was incredibly nerve-wracking to me, and it was absolutely critical that if I was going to work with a Newborn Care Specialist it would be someone whose experience and character I trusted completely. I cannot recommend Diane enough to any expecting or new parent. I would be happy to discuss in detail and can be reached via the below contact information.“